Candidate FAQ's

How soon can I start working?
Job availability changes on a daily basis. Once our application process is complete, you will be considered based on your preferences and your skills and will be offered appropriate positions.

What is involved in the application process?
You will need to come into our office and fill out an application. You will be asked to provide complete work history information as well as asked preference of shift, type of work and preference of location. After the application is complete, you will interview with a staffing manager. In the interview, you will have the opportunity to discuss what vocational skills you have and what you are looking for in your next position. The staffing manager will discuss not only what specific skills you have but also find out more about your experiences in job-related settings. Once you have completed the interview, you will go through basic safety training and, for office and professional positions, may be asked to do some computer testing to determine skill levels. Protocall Staffing does reference checks with previous employers and other references provided by applicants. Once reference information is complete, you will be offered jobs based on all the factors of your interview process.

What if I am not interested in a certain position when it is offered? Is it alright to turn it down?
Not every job is going to meet the expectations you have. If you are not interested in a position you are free to decline. We will continue to offer positions to you based on your skills and preferences.

What if I am on an assignment and decide it is not for me?
We realize that not every job is a good fit for you, sometimes you do not know that until you have tried the position. If you are on an assignment and find it is not going to work for you, we will ask that you contact us immediately. You may be asked to stay at an assignment long enough for us to find a replacement, but we will attempt to remedy the situation as quickly as possible. As with any interaction, communication is the key. We expect open communication from our field employees and they can expect the same from the Protocall office.

What do I pay for your services?
Our services are provided at **no fee** to applicants. As an applicant, you will not pay for any of the services Protocall provides.

How can I stay informed about open positions?
Most of our positions will be posted on our website. If you register on our website, we will also notify you of new jobs that match your search criteria. We also suggest you call your staffing coordinator to stay informed of job opportunities.